We onboard new members in several important ways. We host biannual Member Orientation sessions and This gives the members the opportunity to hear from several GHBA members about their own experiences with GHBA and what they have found most valuable to their businesses. The orientation and a GHBA board meeting go on simultaneously at our GHBA office and both meetings culminate at the same

lobby. This gives our newest members an opportunity to interact with association leadership. We also offer opportunities for members (new and old) to meet with our Membership Director, Cynthia Fagan, to talk through their expectations, interests and business development needs to chart a path for their GHBA membership journey.

When we onboard staff members, one of the very first things we have them do is meet with every member of the GHBA team individually for 15-20 minutes each. During that time, there is some one-on- one time for getting to know each other and the new team member learns about

I want to start working toward my Certified Association Executive (CAE) designation via the Texas Society of Association Executives.

actually get it done in the next year or two. Council as President starting this November. xas Executive Officers